

Withdrawal form

(Pursuant to Article 49, paragraph 1, letter h of the Consumer Code – Legislative Decree no. 206/2005)

Please complete this form only if you wish to withdraw from the purchase contract. Once completed in its entirety and signed, send it to Smashing Plastic S.r.l. via the following e-mail: info@smashingplastic.it.

Name and Surname:	
Order number:	
Order Date:	
Please indicate whether it is a partial or full return (in the case of a single order with several items):	
Description of the product for which you intend to request withdrawal:	
Order Receipt Date:	
Order recipient name (in case of delivery other than the payer):	
Order Receiving Address:	
Reason for withdrawal:	

Pursuant to Legislative Decree no. 206/2005, known as the Consumer Code, the consumer customer has the right to withdraw from the purchase contract for any reason, except as indicated in the following points.
To exercise this right, the customer must send Smashing Plastic S.r.l. notice of withdrawal no later than 14 working days from the date of receipt of the goods. The date indicated on the delivery receipt will be valid.
In the event of exercising the right of withdrawal, the Client must return the Products to Smashing Plastic S.r.l. without delay and, in any case, within 14 (fourteen) working days from the communication of withdrawal.
Finally, please consider that the consumer customer, pursuant to the Consumer Code, cannot exercise the right of withdrawal if the following is found:

- the opening of the product, which has therefore compromised its integrity;
- the absence of elements that are part of the product (e.g. accessories, etc.);
- damage to the product;
- goods returned beyond 14 working days which represent the maximum return period.

Please note that, unless otherwise indicated by Smashing Plastic S.r.l., the shipping costs relating to the return of the goods are borne by the customer as provided for in Article 57, paragraph 1, of the Consumer Code.
If the Customer withdraws from the purchase contract pursuant to the General Conditions, all costs already paid to Smashing Plastic S.r.l. will be refunded, including delivery costs (with the exception of the additional cost due to a particular type of delivery requested by the Customer, and different from the cheapest standard delivery offered by Smashing Plastic S.r.l.), without any delay and in any case within 14 (fourteen) days from the day on which Smashing Plastic S.r.l. was informed of the withdrawal decision.
The refund may be interrupted by Smashing Plastic S.r.l. until the delivery of the Products or until the Customer has provided proof of shipment.
The consumer customer will not be able to exercise the right of withdrawal in the event of the purchase of Digital Gift Cards (or Gift Vouchers), consequently the amount spent on the purchase of this type of product will not be refunded.

Place and date

Signature
